

What To Expect From Your Maid Service

The maid service that is included in your stay will include:

- Making of the beds
- Cleaning of the toilets and the bathroom surfaces
- Cleaning of the kitchen worktops and fronts
- Mop bathroom and kitchen floors
- Hoover/sweep floors and rugs (where needed)
- Outside dining table and chairs wiped over (if not in use)
- Outside Terraces swept
- For the maids to do their job - guests must ensure ALL personal belongings are put inside the wardrobe and / or valuables safe.
- Maids will never touch any of your belongings – if your personal items are on furniture / on the floor / on countertops the maids will not move these items. The maids will leave the area as you have left it, they will not be able to clean.
- Maids do not wash up or un/pack dishwashers and they will not take your rubbish. You must dispose your rubbish daily at the communal bins.

On specific cleans you will also have a towel change included along with the above cleaning schedule. Refer to your booking confirmation form.

If you stay for 8+ nights you will have a linen change included along with the above cleaning schedule.

If the maids are turned away then they will attempt to return later that day however we cannot guarantee if/when they will return as they are on a schedule of work to complete.

All additional maid service requests are for minimum of 2 hours duration at the property and must be used in each visit. For example: maid service cannot be split over 30 minutes or 1-hour visits. There may be 1 or 2 maids that will come to the property to complete extra maid service. If 1 maid comes to the property they will complete 2 hours of duties. If 2 maids come to the property they will complete 1 hour each – equalling 2 hours extra maid service. For additional information relating your maid service, please refer to your Property Information Guide in the property.